

CASE STUDY

Woolfson Eye Institute



Enhancing Financial Visibility with NetSuite

Woolfson Eye Institute needed a modern ERP solution to support its life sciences operations while improving financial visibility and planning. By implementing NetSuite Financials First Standard with Bill Capture and Planning & Budgeting, Woolfson gained streamlined invoice processing, structured approval workflows, and enhanced financial forecasting—successfully going live in April 2025.



Company Name:	Woolfson Eye Institute
Location/s:	Atlanta, GA
Industry:	Life Sciences
SuiteSuccess Edition:	Financials First Standard
NetSuite Subscription Duration (Months):	36
Add-on NetSuite Modules:	NetSuite Bill Capture NetSuite Planning & Budgeting
User License Count – General Access:	8
User License Count – Employee Center:	1 (5-packs)

Customizations (Workflows, Integrations, Custom Solutions, PDFs):

- Purchase Order Approval Workflow
- Vendor Bill Approval Workflow
- Journal Entry Approval
- PDF Layout (Purchase Order, Check)

Project Start: December 29, 2024**Go-Live Date:** April 1, 2025

► Why did they decide to implement NetSuite?

Woolfson Eye Institute is a leader in vision correction, offering specialized expertise in LASIK, cataracts, cornea, ICL/CLE, LAL, glaucoma, retina, keratoconus, dry eye, and oculoplastics.

► Initial Goals and Objectives of the Project

- Increase reporting ability among the 3 states and 12 locations currently in operation with the ability to scale as new businesses are brought into the company
- Use NetSuite Bill Capture to streamline the Accounts Payable process
- Implement NetSuite Planning and Budgeting to create multiple business forecast models and budgeting scenarios



➤ Goals and Objectives Achieved

- Went live on-time and under budget
- Increased Accounts Payable efficiency using NetSuite's Bill Capture
- Implemented better internal controls using SuiteFlow for purchasing and general ledger processes
- Added NetSuite Planning & Budgeting for better forecasting and monthly reporting

We are really pleased with how smoothly NetSuite was rolled out. The team's dedication and attention to detail made all the difference, and we're thrilled with the improvements we're experiencing. Enjoyed working with the team at Centium, they are professional, friendly, and truly care about their clients. Highly recommend their services

Marc Glipin

CFO

Woolfson Eye Institute